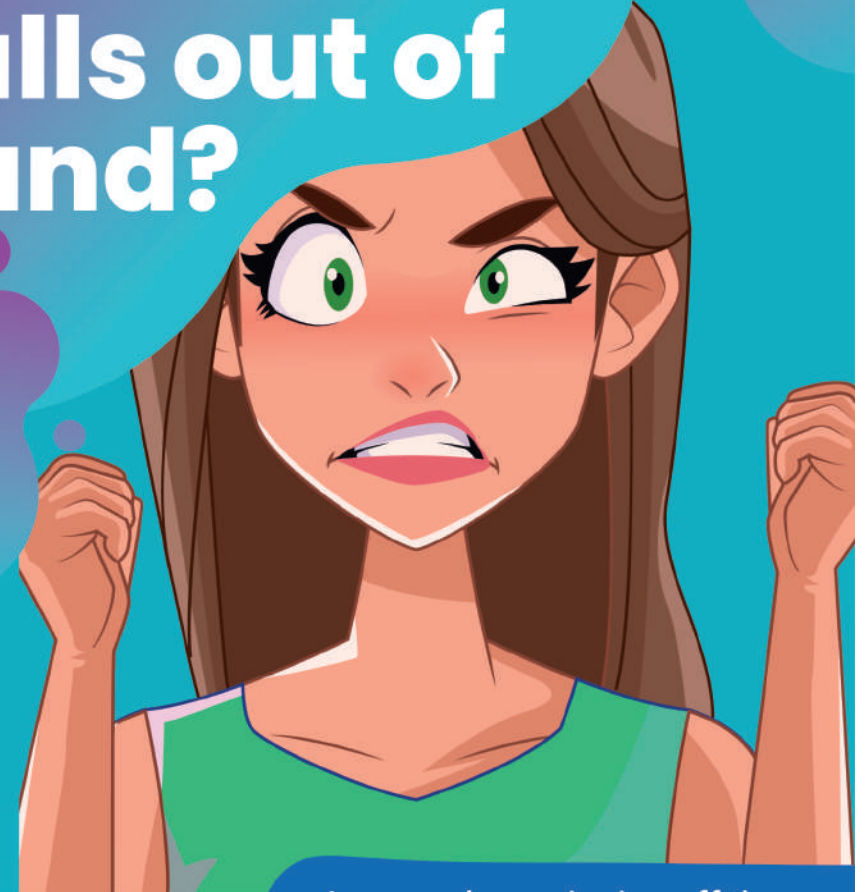




Are Medicare calls out of hand?



Is your phone ringing off the hook? Are you receiving calls prior to 8 am or after 9 pm? On the DNC list but still getting calls?

Gretchen Morris

Professional Licensed Healthcare Agent



Gretchen@Serenityha.com



www.serenityhealthadvisors.com



612-424-0505

Call or Text

Medicare and MNSure Certified
No Cost Consultations

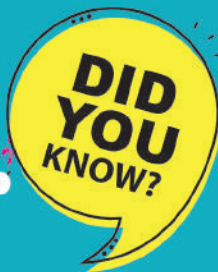


Gretchen Morris



612-424-0505

**These calls violate
FCC guidelines and
YOU CAN STOP
THEM!**



What Can *you* Do?

1

**If you haven't listed your phone number
with the National Do Not Call (DNC) registry:**

1. Complete the online registry at

www.DoNotCall.gov

To verify your registration, you must open the
confirmation email.

2. Call 1-888-382-1222

from the phone you wish to register

2

File a Complaint with the FCC

If you are listed on the DNC registry, have not
requested information from an agent or
Medicare provider, your calls may be in
violation of FCC policy.

You may file a complaint online at

consumercomplaints.fcc.gov



 **Your Registry Does NOT Expire.**

WHAT IS ALLOWED ?

Some calls you receive may be legitimate and
permitted by regulations.

Examples include:

- ☒ Calls from an online Medicare inquiry.
- ☒ Calls from a 'consent to contact' form
that you completed for information.
- ☒ Calls from your current Medicare Plan
provider to discuss your plan benefits
and/or other information.

so then...

WHAT IS NOT ALLOWED?

Below is a list of some calls that may be
in violation of FCC policy.

- ☒ Calls made prior to 8 am or after 9 pm.
- ☒ Calls made if you are listed on the
DNC (do not call) registry.
- ☒ People calling from fake or
randomized numbers.